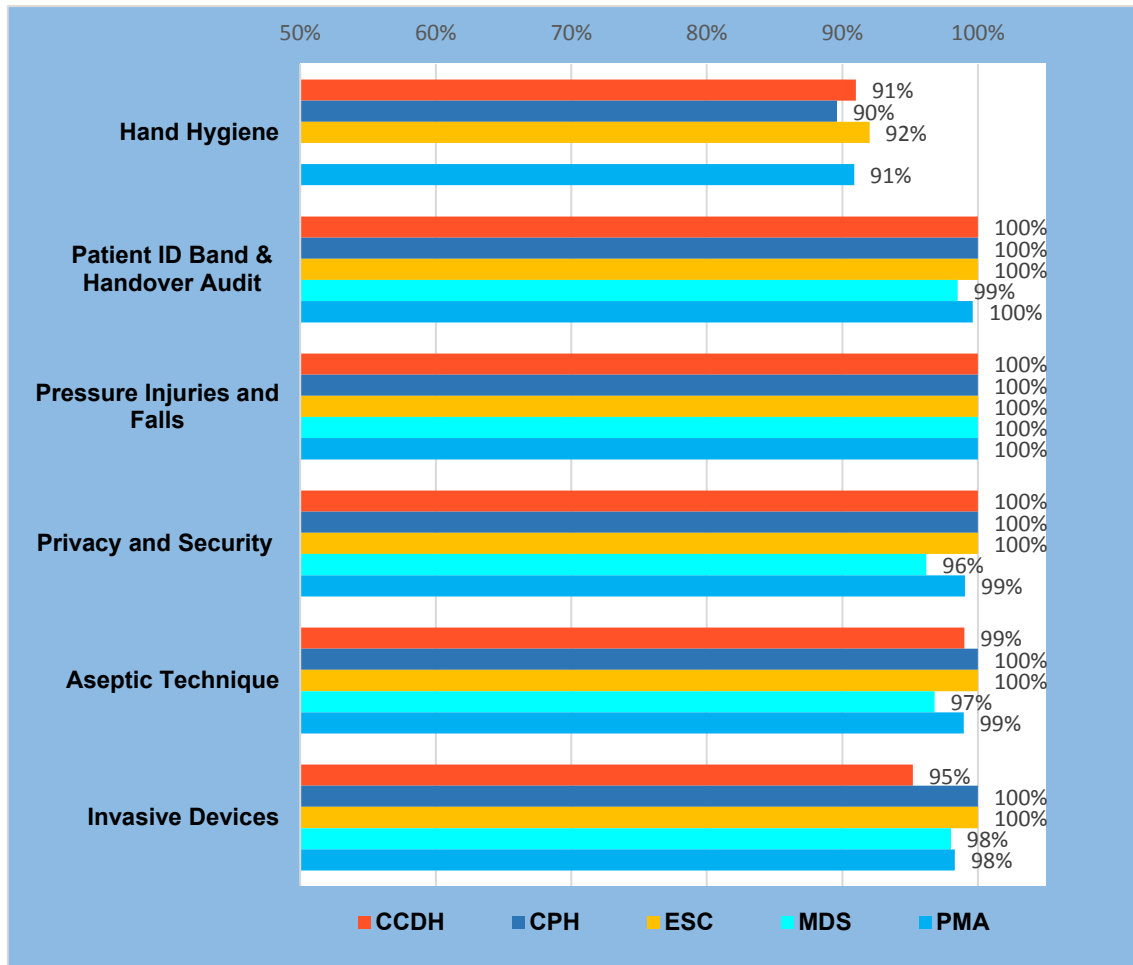


MEASURING OUR PERFORMANCE

At Epping Surgery Centre (ESC), we are constantly measuring our performance using both internal and external audits. In addition to the standards set by the accreditation agencies we set our own clinical and business standards and monitor, review and evaluate all aspects of care and service. The audit results are benchmarked between Presmed Australia Group of facilities and are presented to all staff quarterly as a part of our clinical quality and patient safety improvement program.

April – June 2019 Quarter PresMed Australia Audit Results – Group Comparison



Audit	CCDH	CPH	ESC	MDS	PMA Average
Hand Hygiene	91%	90%	92%	n/a	91%
Patient ID Band & Handover Audit	100%	100%	100%	99%	100%
Pressure Injuries and Falls	100%	100%	100%	100%	100%
Privacy and Security	100%	100%	100%	96%	99%
Aseptic Technique	99%	100%	100%	97%	99%
Invasive Devices	95%	100%	100%	98%	98%